

Rhino Sports & Entertainment Services Questionnaire

Briefly describe a situation in which you went above and beyond a customers expectations.

Please list some qualities you possess that you believe will help you be successful in a customer service position.

Are there any areas you feel you need to improve on in regard to customer service skills?

What gives you the most satisfaction when working with the public as a member of a customer service team?

Describe a situation in which you were forced to deal with a difficult customer, what did you do to satisfy them?

What is your definition of Unsurpassed Customer Service?